Management & Recruitment of Volunteers,
Safeguarding the Game





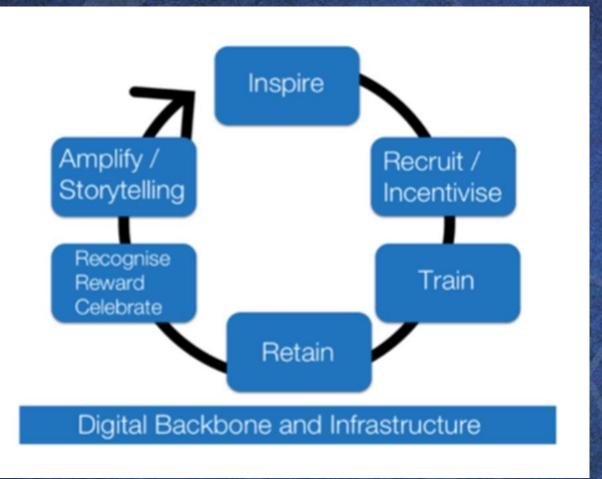














Focus on 3 target Areas

- Leadership
- Playing / Activating the Game
- Event management

Focus on 4 target Groups

- Young People
- Captains and Players
- Parents / Community
- Senior or Retired Members



Keeping your volunteers happy – Communication is the KEY!!!

- Holding volunteer briefings at the beginning and end of the season – (May be now ZOOM, TEAMS etc.....)
- Highlight the commitment of volunteers at your club, - (NOW Profile the role play in the club Community)
- Making sure volunteers have a list of key contacts
- Celebrate success.... (Great Opportunity, profile a volunteer each week)



Advertising Roles – Reactivate Cricket, Community Club
Outline the time they will need to commit each week and if you will pay any
expenses.

Who will manage and supervise them, Can you link to local groups...

Be clear about who will help manage and supervise them during their role,

Who they can turn to if they have any questions, or concerns.

Will they need vetting? (See hand outs)

Follow the "ECB Guidance on roles in Cricket that require a vetting DBS check,

Selection Process

Ensure that no matter what selection process you choose, the volunteer has the skills and experience required.



Review

- 1. Do they enjoy their Role?
- 2. Are they happy to continue to do this role next season?
- 3. Would they like to do a different role at the club in the future?
- 4. Is there any training which they think they need?
- 5. Are there any issues or problems which they would like to discuss?
- 6. How do you currently reward volunteers within your clubs?



SAFEGUARDING

Safe Hands

https://www.ecb.co.uk/safeguarding/policy-and-procedures

Google —- ECB cricket Safe hands, Review Current policies

These notes are supplements to Safe Hands to take account the present social lockdown.

CPSU https://thecpsu.org.uk/ good generic sports advice.

DBS No face to face verification of DBS by CWO's for the present.



SAFEGUARDING

Social Media

Social media provides unique opportunities for cricket to engage and continue relationships with young members and players.

Some excellent examples from Essex Cricket, individual clubs and coaches.

Communicating with young people online can have significant benefits from encouraging a team ethos, to gaining new club members.



SAFEGUARDING

Online safety risks for young people

Posting personal information that can identify and locate a child offline.

Potential for inappropriate relationships between adults in positions of trust and the young people they work with.

Sexual grooming, luring, exploitation and abuse, or unwanted contact.

Exposure to inappropriate content, including pornography, racist or hate material or violent behaviour.

Experiencing negative behaviour on social media can have an impact on a young person.

If not used appropriately, young people's identities can go to the wrong people and make them vulnerable online.







SAFEGUARDING

Zoom video conferencing

Zoom is one of the most popular video conferencing platforms, and one of the easiest to use and has seen a dramatic increase in users.

Zoom is popular and does not need a subscription, calls are not encrypted, and it does not have a high level of security.

Zoom meetings can display inappropriate information, say something inappropriate and stay in meetings forcing them to close.

Coaches need to be aware of security issues with Zoom and be mindful to shut down the call instantly if anything during the call doesn't seem right

You can also change your settings to limit the possibility of a third party joining the conversation. There is an option to create a digital call-waiting room.

The screen will show who is joining in on Zoom meetings/chats before them being allowed to participate.

TikTok

Very popular with young people.

We need to monitor what is being posted and should not encourage dangerous or risky tasks which might discredit your club or Essex Cricket.





SAFEGUARDING

Phishing emails

A huge rise in phishing emails.

They are designed to exploit the increase in working on line and they are finding clever ways to try and make an email seem genuine.

Beware of emails containing links within them. If in doubt then obviously please don't click on any links.

Check the email address that the email has come from.

Never give out personal information. The link itself may not be the problem but may take you to a page to input personal data.

Before inputting those details do make sure that the link is genuine and comes from a trustworthy source



CONCLUSION - Contacts

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Weekly Zoom meeting session for CWO.

Cambridgeshire Welfare Officer

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County Welfare Officer Max Hill

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County Welfare Officer Mim Piper

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Questions, Answers & Information

Information on TikTok

Tik Tok is a Chinese owned platform owned by ByteDance and has very low security, Also like Snap Chat holds all content in storage

How do the clubs get notified re OSCA's as we had nothing last year? Thanks

Essex: OSCAs goes out via CDMS and on Essex Website and ECiC Social Media

Suffolk: Through Affiliation and social media platform Cricket East: Through Affiliation and social media platform Cambridge: Through Affiliation and social media platform

 From a safeguarding perspective, is there any specific guidance relating to ZOOM / Video Conferencing. Particularly with Virtual Training Sessions for junior cricketers?

PK: The process is key. Factors to consider is if the session link, username, password for different group is unique. The waiting room is an opportunity to review attendees before accepting. Are registered for the session? Should they be in the session? Etc.

Post the Webinar ECiC discussed with Upminster CC who had started Virtual Coaching with 140 engaged at their last session to create framework of Virtual Cricket Coaching sessions with a Safeguarding perspective.

Do parents have to present on the Zoom coaching sessions

Post the webinar: CPSU guidance says a parent should still be present for U16s with online activities

Can we get hold of the slides from last Friday's session and recording?

AA: These are all going to be live on this page: https://www.essexcricket.org.uk/2020/04/22/club-webinars-dates-confirmed/

• Is there any free templates of online registrations and consent form we can use so it safeguards those vetted Volunteers, Coaches and others to lead the Webinars or online physical activity sessions?

PK: Is working with ECB, Clubs and wider research to put a framework together.